



SCAM ALERT

Scam: Caller ID Spoofing Target: All Seniors

Caller ID spoofing is when a scam artist uses fake caller ID information to trick you into thinking he/she is someone local or someone you may trust, such as a government agency (Internal Revenue Service (IRS), Social Security Administration (SSA)) the police department, or a company you do business with, like your bank or cable provider.

These scam artists are quite convincing and will say almost anything to obtain access to your personal information. Do not rely on caller ID to verify who is calling. It can be nearly impossible to determine whether the caller ID information is real. When the caller ID does not match the caller: Hang up! This is a scam!

Scam Artists can fake caller ID information!

The Federal Trade Commission (FTC) suggests the following tips if you suspect caller ID spoofing:

- 🔔 Visit the official (.gov) website for contact information for government agencies after any odd government calls. Government employees will not call and demand money or account information.
- 🔔 Never give out or confirm your personal or financial information over the telephone to someone who calls.
- 🔔 Do not wire money or send money using a reloadable bank or pre-paid card.
- 🔔 At no time should you send money to someone who calls even if the name or number on the caller ID looks legitimate.

If any caller makes you feel pressured to act immediately, just hang up. Pressure tactics are sure sign of a scam.

If you think you may be a victim of a scam, contact San Bernardino County Adult Protective Services (APS) at 877-565-2020, or your local police department.