



TELEVISION ANTENNA SCAM

Consumers have choices in free Over-the-Air (OTA) television broadcasting. Scam predators make claims that by buying their inexpensive indoor antenna you are able to get the same services as cable or satellite. These scam predators have become more aggressive in the Coronavirus Disease 2019 (COVID-19) pandemic.

The scams include false claims about the product and are looking to obtain your personal information. If the OTA advertisement says it can provide premium services or asks for advance payment, do not fall for it!

The Better Business Bureau (BBB), Federal Trade Commission (FTC) and the Federal Communications Commission (FCC) recommend the following to protect yourself when considering an OTA television antenna:

- Research the product and read the reviews before you buy
- Check several sources to make sure reviews are legitimate
- Go to www.fcc.gov and search antennas and digital television for complete information
- On not feel pressured by salespeople and claims of limited time offers
- → Protect your personal information, including your address and account numbers

<u>Note</u>: You may report scam predators to the FTC, BBB, Adult Protective Services (APS), Office of the Inspector General and the Federal Bureau of Investigation Internet Crime Complaint Center.

If you think you may be a victim of a scam, contact **San Bernardino County APS at 1 (877) 565-2020** or your local police department.