



SCAM ALERT

Scam: Postage Due Scam

Target: All Seniors

Scam artists are now using a “Postage Due” scam to obtain bank account and credit card information from seniors! Scam artists are delivering notices to mailboxes that look official. A typical notice states that a package is being held pending payment of the postage due. The fraudulent notice will provide a telephone number. This telephone number belongs to the scam artists! If you call, the scam artists will inform you that they will deliver the package as soon as you pay the postage due, plus a delivery and/or processing fee. For your convenience, they will request your bank account or credit card numbers to collect the amount due. The charges may be nominal; what the scam artist is after is your credit card and bank information. Do not provide your personal or financial information!

Scam artists seek your personal and financial information through a “Postage Due” Scam!

The following tips can help you protect yourself from this type of scam:

- ☐ Keep track of everything you order and the contact information of the seller.
- ☐ Never react quickly to a request for money.
- ☐ Do not feel pressured by a due date on an unsolicited notice or package.
- ☐ If you receive this type of notice or a package you did not order, contact your local Post Office.
- ☐ Do not call the number listed on the notice.
- ☐ Never give out your bank account or credit card information.
- ☐ Never wire money or use a prepaid debit card.

If you think you may be a victim of a scam, contact San Bernardino County Adult Protective Services (APS) at 877-565-2020, or your local police department.