

County of San Bernardino Department of Aging and Adult Services (DAAS)

SCAM ALERT

Scam: Criminals Posing as FDA Agents! Target: All Seniors

Scam artists are telephoning seniors and pretending to be from the United States Food and Drug Administration (FDA) or Law Enforcement. The scam artists may claim that purchasing your medications over the telephone or on the Internet is illegal. They may threaten to order a property search, arrest warrant, or deportation if you do not pay a fine over the telephone. They may also ask for your personal information like prescription numbers, Medi-care numbers, or banking information. This is a scam! Do not pay their fines or give them any information! Hang up!

Warning! Scam Artists are posing as FDA agents to get your personal information!

The FDA Office of Criminal Investigations recommends the following:

- Never give out your personal information or make payments to people who call you.
- Alert your credit card company and make certain no unusual charges have been made.
- If the telephone calls persist, consider changing your number.
- If you purchase medication by telephone or online, make certain it is a trustworthy company. Some suggestions include verifying that the company:
 - (1) Is located in the United States and has a physical street address;
 - (2) Has a current license from the state board of pharmacies;
 - (3) Has a licensed pharmacist available to answer your questions;
 - (4) Requires a prescription from your doctor; and
 - (5) Offers live customer service operators.

If you think you may be a victim of a scam, contact San Bernardino County Adult Protective Services (APS) at 877-565-2020 or your local police department.