



County of San Bernardino
Department of Aging and Adult Services
(DAAS)

SCAM ALERT

Scam: Phony Service Calls Target: All Seniors

Imposters may fabricate stories regarding repairs to your home, services for your yard, deliveries of pretend goods, or create false identities in an effort to convince residents that they represent a service provider, law enforcement or government agency. They may even threaten imposing fines as a form of intimidation.

Always request photographic identification of all persons requiring access to your home!

County Law Enforcement officers are warning residents about recent scams in which individuals falsely represent themselves as city employees, mortgage company representatives and landscapers in order to gain access and burglarize a home.

In some incidents, the scammer may be wearing what appears to be a uniform or official identification tag. Scammers have gained access claiming a need to check the water flow of the indoor faucets and to measure the back yard for a new fence. After entering the home, the men stole jewelry and other valuables before leaving the residence.

Scam: Con-Artists inventing service calls to get in your home!

Law Enforcement officers offered tips to reduce the chance of residential burglaries:

1. Keep your doors and windows locked! This includes your garage and patio doors.
2. Do not open your door to strangers and talk only through the door.
3. If someone at your door claims to be from an official agency - including the Police Department - ask for the employee's name, badge or employee number and photographic identification.
4. View their identification through a peep hole, do not open the door before verifying who they are.
5. Request the name and telephone number of their employer and call to verify the purpose of their visit if you suspect foul play.
6. If you can not verify their information, telephone the police.

Remember: This is your home, visits can be rescheduled if you are not certain they are genuine.

**If you think you may be a victim of a scam, contact
San Bernardino County Adult Protective Services (APS)
at 877-565-2020, or your local police department.**