



# Aging and Adult Services - Public Guardian Senior Affairs Commission

## SENIOR AFFAIRS COMMISSION GENERAL SESSION MEETING WEDNESDAY, APRIL 16, 2025, 1:00 PM

### MINUTES ATTENDANCE

#### ATTENDANCE KEY:

P: Present  
NP: Not Present  
E: Excused

#### STANDING COMMITTEE CHAIR KEY:

(AC): Access Committee Meeting Chairperson  
(EC): Executive Committee Meeting Chairperson  
(HAC): Healthy Aging Committee Meeting Chairperson  
(IC): Intergenerational Committee Meeting Chairperson  
(LC): Legislative Committee Meeting Chairperson  
(NC): Nutrition Committee Meeting Chairperson

Commissioners:	P	NP	E	Department of Aging & Adult Services-Public Guardian (DAAS-PG):
<b>First District – Col. Paul Cook (Ret.)</b>				<i>(Please list name in alphabetical order and titles of those in-person.)</i>
Billy Rosenberg	X			Adrianne Woodward - Executive Administrative Assistant I
VACANT				Alicia Corsey - Executive Administrative Assistant II
<b>Second District – Jesse Armendarez</b>				Alicia Miller – Executive Administrative Assistant I
Louisa Ollague	X			Brizza Ramirez – Interim Deputy Director
VACANT				Cassandra Johnson – Executive Administrative Assistant I
<b>Third District – Dawn Rowe</b>				Christine Devlin – Staff Analyst II
Dr. Deborah Nattress, SAC Chair (EC)	X			Danielle De Los Santos – Sup. Social Worker/SAC Liaison
Judith “Judy” K. Walsh			X	David Bohl – Staff Analyst II
<b>Fourth District – Curt Hagman</b>				Dianne Vadnais - Administrative Supervisor I
Keith Stroup (IC)	X			Dr. Jamiko Bell – Interim Assistant Director
Suzanne “Sue” Yoakum			X	Dr. Karen Sadewater – Mental Health Program Manager II
<b>Fifth District – Joe Baca, Jr.</b>				Dr. Krystle Rowe – Deputy Director
Isabel Bryan	X			Dr. TraChanel Cater – Mental Health Program Manager I
Anniebell “Annie” Perry, SAC Secretary	X			Gina Gonzalez – Administrative Manager
<b>Members At Large</b>				Elisha Manthis – Office Asst. III / COC Designee
Fred Keville	X			Heather Granger- Supervising Public Health Nurse
Janice Hauser	X			Jakob McCarthy- Deputy Director
<b>Professional Members</b>				Lisa Lopez – Executive Administrative Assistant I
Dr. Ben Jauregui (HAC)			X	Lizeth Lopez-Avila - District Manager
VACANT				Michelle Torres- Exec. Admin Asst. III / Clerk of Commission
<b>Regional Council on Aging (RCA):</b>	P	NP	E	
Maricela Ferguson: <b>East Valley RCA</b> (LC)			X	
Carla Jarvi: <b>Morongo Basin RCA</b>			X	
Gwen Alber: <b>West Valley RCA</b> (NC)			X	
Ahmed A. Elhawary: <b>North Desert RCA</b>		X		
VACANT: <b>Colorado River RCA</b>				
VACANT: <b>Victor Valley RCA</b>				
Craig Swanson: <b>Mountain RCA</b> , SAC Vice Chair (AC)	X			
<b>Guests: (Please list name, title, and affiliation.)</b>				
Lisa Hayes, Executive Director, Rolling Start, Inc./ADRC Partner				
Karl Wallen, Supervising Attorney, LASSB				
(21 ) Live-Stream Viewers				



## Aging and Adult Services - Public Guardian Senior Affairs Commission

### 1. CALL TO ORDER; PLEDGE OF ALLEGIANCE; INTRODUCTIONS BY COMMISSION, DAAS-PG STAFF, AND MEMBERS OF THE PUBLIC

- SAC Chair, Dr. Deborah Nattress called the meeting to order at 1:00 p.m.

### 2. PUBLIC COMMENTS: This is the opportunity for members of the public to address the Commission on matters within the Commission's jurisdiction. Please limit comments to three (3) minutes or less. State law prohibits commissioners from discussing or taking action on items not on the agenda. Public Comment can be submitted via email at [DAASSAC@hss.sbcounty.gov](mailto:DAASSAC@hss.sbcounty.gov). In the subject line, provide your full name and the words, "Public Comment". Comments are read for the record and are limited to three (3) minutes. Public comments do not have to be submitted in advance.

- Public Comment access was provided in both the West Valley and Desert Regions.
- There were no Public Comments

### 3. APPROVAL OF MARCH 12, 2025, MINUTES

- Motion to Approve: Commissioner Billy Rosenberg moved to approved March 12, 2025, minutes
- Motion Seconded: Motion was seconded by Commissioner Craig Swanson
- A roll call vote was conducted, with two abstentions. Minutes were approved without changes.

### 4. PRESENTATION: PRESENTATION: Empowering Justice: Legal Aid Society of San Bernardino, presented by Karl Wallen, Supervising Attorney, Legal Aid Society of San Bernardino

Mr. Wallen introduced himself, expressed his thanks to the commission for the invitation to present and asked if there was a time limit for the presentation.

- Michelle Torres informed Mr. Wallen that presentations generally last approximately 20 minutes, with time for questions at the end.
- She further stated that additional questions can be sent to him by email and she will notify the commission of his responses.
- Mr. Wallen stated that his presentation would encompass all the services that Legal Aid Society offers; what the process is for clients who receive the services, what the services are, what they entail and who can receive the services.
- **Empowering Justice: Legal Aid Services Overview – Slideshow Presentation**
  - Legal aid society offers essential legal services to underserved communities.
  - Services cover San Bernardino and Riverside Counties.
  - Presentation details services offered, processes, and client access.
  - Services cover San Bernardino and Riverside Counties.

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## **Aging and Adult Services - Public Guardian Senior Affairs Commission**

### **4. PRESENTATION: Empowering Justice:** Legal Aid Society of San Bernardino, presented by Karl Wallen, Supervising Attorney, Legal Aid Society of San Bernardino (*Continued*)

- **Empowering Communities Through Equal Access to Justice**
  - A 501(c)(3) non-profit organization provides free legal services to seniors and low-income families in San Bernardino and Riverside Counties.
  - Services include detailed education, counseling, and advocacy, reaching even remote areas.
  - The mission is to empower communities by ensuring equal access to justice, irrespective of their financial capabilities to build stronger, more resilient communities.
- **Comprehensive Legal Services Offered**
  - The organization provides a wide range of legal services, including housing rights, eviction defense, and employment issues.
  - Services also encompass foreclosure defense, wage theft and discrimination cases, and unemployment benefit disputes.
  - A significant part of their work involves assisting with criminal record expungement to help secure employment opportunities.

#### **Legal Aid Services and Access**

- Aids with criminal records, family law, domestic violence, child support, and guardianships.
- Offers financial and consumer assistance, including student loan assistance, advice and services.
- Access to services is through phone, in-person clinics, and a website.

#### **Eligibility Assessment and Legal Service Process**

- An eligibility assessment determines client suitability based on age or financial status.
- The process includes consultations with attorneys via hotline or network referrals.
- Document preparation services encompass guardianships, conservatorships, and retainers.

#### **Legal Service Firm Overview**

- The firm offers document preparation services and direct legal representation.
- Due to limited staff, direct representation is not guaranteed and is location restricted.
- The firm employs approximately 60 attorneys.

#### **Community Outreach Program Impact**

- The program, despite its small size, significantly impacts the community.
- Annual assistance exceeds 8,000 households, potentially reaching over 18,000 individuals.
- Over 5,000 hours are dedicated to community education through workshops, clinics, and presentations.

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## **Aging and Adult Services - Public Guardian Senior Affairs Commission**

### **4. PRESENTATION: Empowering Justice:** Legal Aid Society of San Bernardino, presented by Karl Wallen, Supervising Attorney, Legal Aid Society of San Bernardino (*Continued*)

#### **Legal Aid Accessibility Expansion**

- A pro bono attorney network provides phone and in-person legal assistance.
- Telephonic and electronic clinics serve remote areas like Barstow and mountain regions.
- Clinics are county-wide, situated in courthouses and various locations.

#### **Accessibility of Services in San Bernardino and Riverside Counties**

- Services are available to qualifying individuals in San Bernardino and Riverside counties, primarily serving those at or below 200% of the federal poverty level.
- Exceptions apply for seniors, domestic violence survivors, and people with disabilities.
- Services are offered in various languages, including Spanish, and utilize internet translation for other languages.
- Main office located at 588 West 6th Street, San Bernardino, 92410.
- Operational hours are Monday through Thursday, 8 AM to 12 PM and 1 PM to 5 PM.
- Contact options include phone (909-889-7328), website ([legalaidsb.org](http://legalaidsb.org)) and email ([Info@Legalaidofsb.org](mailto:Info@Legalaidofsb.org)).

#### **Questions and Answers**

- Mr. Wallen answered a question regarding number of attorneys on staff, replying that there are roughly four housing attorneys and approximately five additional attorneys.
- Answered a question regarding volunteer attorneys, replied that volunteers are most welcome.
- Answered the question of what types of cases are most prevalent, replied that they receive many cases regarding conservatorship.
- Added that they also see many clients regarding housing concerns.
- Replied to a question regarding workshops, stated that they are advertised via social media, the firm's website, etc.
- Stated that pre-registration for workshops is not required, and that beverages and snacks are usually provided at the workshops.
- Answered a question regarding affiliation with Inland Counties Legal Services, Inc. Stated no formal affiliation with that organization. Stated that collaboration and friendships exist between the organizations
- Landlord-tenant rights clinics offer services beneficial to both tenants and landlords.
- Services are often utilized by seniors who meet income qualifications, with advice provided to landlords as well.
- Past assistance includes cases involving problematic tenants, demonstrating the clinic's broader reach beyond tenant-specific issues.



## **Aging and Adult Services - Public Guardian Senior Affairs Commission**

### **5. SAC CHAIR'S REPORT: Dr. Deborah Nattress, SAC Chair**

**A. What is Your Why?** – There was no 'What is Your Why?' shared at the meeting.

**B. RCA Workgroup Project** – There was no update on the project.

- Dr. Nattress reported that she had attended the Disabilities Collaborative on Tuesday, April 15. Reported Guide Dogs of the Desert had been in attendance to discuss their program.

#### **Puppy Socialization Program**

- Adorable puppies are being used in a volunteer recruitment program.
- The program involves placing puppies in a pen for people to interact with.
- The goal is to socialize the puppies in various public settings, including restaurants and families with children.

#### **Roller-skating Program**

- Dr. Nattress reported that she had attended a roller-skating competition the past weekend. Reported that the rink will be hosting a skating event on 4/23 for persons with autism.
- Reported that the rink manager is very interested in working with people with disabilities.
- Would be open to expanding the events to include groups with a variety of disabilities, both physical and cognitive.

#### **Needs Assessment**

- Commissioner Rosenberg reported that he has distributed all his copies of the needs assessment. Stated his amazement community members' willingness to participate.
- Dr. Nattress stated her appreciation to Commissioner Rosenberg for getting the responses from the high desert region.
- Dr. Nattress stated that she will be visiting Angelus Oaks, as there is no representation or meal service in that community.
- Dr. Nattress expressed her appreciation to Elisha Manthis for keeping the Commission on track with its Goals and Objectives. Ms. Manthis' efforts and contributions were celebrated with a round of applause.
- Planning and goal setting for next year was encouraged.





## **Aging and Adult Services - Public Guardian Senior Affairs Commission**

### **6. DAAS – PG DIRECTORS REPORT:** Dr. Jamiko Bell, Interim Assistant Director, DAAS-Public Guardian

#### **A. Master Plan for Aging Update –** There was no update.

- Dr. Bell stated that current discussions are focused upon how funding will be impacted, both positively and negatively.

#### **Funding Impacts and Advocacy Efforts**

- Current discussions heavily focus on funding and its potential consequences.
- Advocacy and support organizations are actively analyzing competitive landscapes.

#### **Federal Agency Reorganization and its Impact**

- The Health and Human Services Federal agency is undergoing reorganization.
- HHS houses the Administration for Community Living, which funds critical programs for older adults and people with disabilities, may be moved under a different organization.
- Possible move to the Administration for Children and Families or perhaps in the center for Medicare and Medicaid services.
- The impact on Medicare and Medicaid services should not be impacted by the re-organization.
- Department is awaiting the Governor's May revise budget to see what impact it will have on programs and services.

#### **Funding Cuts and Program Service Impacts**

- Potential funding reductions from pre-COVID levels (FY2020) are anticipated in budget.
- These cuts will likely affect three key service areas: legal services, case management, and nutrition.
- The increased population since 2020, coupled with returning to 2020 funding levels, poses a significant challenge to service provision.

#### **Older Americans Act Reauthorization Status**

- The Older Americans Act authorization expired on September 30th, 2024.
- The Act needs reauthorization every five years and is currently pending in the House of Representatives.
- The proposed act includes a 20% increase in funding for older adult programs, totaling \$22.7 billion.
- Modernizing Senior Services: Funding and Advocacy
- A plan to improve services for older adults by 2029 aims to increase funding.
- The focus is on securing \$3 billion for services and \$3 billion for caregiving support.
- The Older Americans Act requires review, potentially impacting funding and services.

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### **6. DAAS – PG DIRECTORS REPORT:** Dr. Jamiko Bell, Interim Assistant Director, DAAS-Public Guardian *(Continued)*

#### **Adult Supportive Services Multidisciplinary Team Conference in Ontario**

- The upcoming APS MDT conference will be held on May 14, 2025, at the Doubletree Hilton hotel in Ontario.
- A multidisciplinary team primarily involves adult protective services.
- Team members interact with various agencies and professionals, including law enforcement and social workers.
- A workshop pamphlet will be included in the invitation, containing further details about the training.
- The conference theme is 'Branching Connections Across Generations'.
- Dr. Treasure Ortiz, a newly elected member of the San Bernardino City Council, Ward 7 will be a keynote speaker.
- The conference aims to explore the transformative power of intergenerational connections.
- Focus areas include community well-being, health access, equitable housing, legal protection, and animal-assisted therapy.
- County officials and board members are invited to attend.
- Members of the Senior Affairs Commission are always invited. Registration fees are waived for Commissioners.
- Elisha Manthis has volunteered to assist with the SAC table at the conference so that commissioners may attend workshops and sessions.
- Registration information is forthcoming.

#### **B. Senior Nutrition Program Update – Dr. Krystle Rowe, Deputy Director –**

Dr. Rowe provided updates on events at the congregate meal sites, including:

- The Aging Division's senior resource fair held the Senior Kicks Club in Apple Valley.
- Upcoming senior resource fair scheduled for Tuesday, April 22 at the remodeled senior center in Highland.
- A new senior prom is being planned at Ayala Park. Tentative date is June 6.
- The event is a new initiative and further details will be shared later.
- Over 300,000 congregate meals to approximately 9,500 consumers and 486,000 home-delivered meals were served to 3,800 consumers.

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## **Aging and Adult Services - Public Guardian Senior Affairs Commission**

### **6. DAAS – PG DIRECTORS REPORT:** Dr. Jamiko Bell, Interim Assistant Director, DAAS-Public Guardian *(Continued)*

#### **County Nutrition Services Expansion**

- Progress is exceeding expectations in meeting targets for expanded nutrition services.
- A partnership is being explored with the Community Development and Housing Department for senior meal services.
- Positive preliminary data from customer satisfaction surveys on meal services has been received.

#### **Survey Results: Meal Service Evaluation**

- Over 1000 surveys were collected.
- 86% rated the meal program as good or excellent.
- The majority found meals appetizing and of good quality, with 86% and 87% respectively rating them highly.

#### **Meal Site Service Program Success**

- High satisfaction rates reported: 87% enjoy the meal site atmosphere and services.
- Strong recommendation rate: 98% would recommend the meal service program.
- Program success attributed to collaborative efforts of department staff and vendors.

#### **County Aging & Disability Resource Connection (ADRC) – Update** was provided by Lisa Hayes, Executive Director, Rolling Start, INC. & Dr. Krystle Rowe, Deputy Director.

- Working on goals for 2025.
- Working on the integration between the Q90 and WellSky databases.
- Dr. Nattress asked if there was any information to report about the ADRC advisory council's 10 open seats.
- Lisa responded that the council is awaiting further applications.
- Dr. Nattress what the council advisory panel does.
- Lisa replied that they provide oversight and may participate in the decisions that CDA makes regarding the ADRC
- Stated that various individuals from different sectors provide feedback on CDA's activities.
- Also focuses on improving data collection and exchange between ADRCs.
- Is currently exploring sustainable alternative funding sources, including Medicaid administrative claiming.





## **Aging and Adult Services - Public Guardian Senior Affairs Commission**

### **7. ITEMS FOR ACTION**

- Carla Jarvi joined the meeting virtually. Was introduced as SAC Designee from Morongo Basin RCA.
- Carla was encouraged to provide minutes, updates, etc. from her region to be shared at commission meetings.
- Dr. Nattress announced that Commissioner Rosenberg will be the new vice chairperson of the Healthy Aging committee.
- Dr. Nattress commented on the poor attendance at standing committee meetings. Noted how this affects votes and decision making. Encouraged commissioners to attend the monthly standing committee meetings.

### **8. STANDING COMMITTEE REPORTS (5 minutes each)**

#### **A. ACCESS COMMITTEE**

Meets 2<sup>nd</sup> Wednesday of the month; 11:00 am; Commissioner Craig Swanson, Chair

- There were not enough commissioners present at the meeting to make a quorum. Vote to approve minutes was deferred until the June 11 meeting.
- The May meeting will be dark so that commissioners can attend annual APS MDT conference
- **The next meeting is scheduled for June 11, 2025, at 11:00 am.**

#### **B. EXECUTIVE COMMITTEE**

Meets 2<sup>nd</sup> Wednesday of the month; 2:00 pm; Commissioner Deborah Nattress, Chair

- There were not enough commissioners present at the meeting to make a quorum. Vote to approve minutes was deferred until the June 11 meeting.
- Dr. Nattress stated that they are investigating ways to bolster attendance.
- The May meeting will be dark so that commissioners can attend annual APS MDT conference
- **The next meeting is scheduled for June 11, 2025, at 2:00 pm.**

#### **C. HEALTHY AGING COMMITTEE**

Meets 3<sup>rd</sup> Wednesday of the month; 11:00 am; Commissioner Ben Jauregui, Chair

- Commissioner Swanson reported that a speaker from the Housing Authority was guest speaker.
- The speaker provided valuable information about funding and operations of the Housing Authority.
- **The next meeting is scheduled for May 21, 2025, at 11:00 am**



## **Aging and Adult Services - Public Guardian Senior Affairs Commission**

### **D. INTERGENERATIONAL COMMITTEE**

Meets 3<sup>rd</sup> Wednesday of the month; 10:00 am; Commissioner Keith Stroup, Chair

- Commissioner Swanson reported that the committee discussed several articles that Commissioner Gwen Alber had brought to the meeting. Topics of the articles discussed were:
- How grandchildren often provide care for aging grandparents.
- How a significant amount of caregiving is done within families.
- How age segregation between generations leads to negative interactions and a 'tribal mentality'.
- Groups of diverse ages (4 to 80 years old) create hierarchical structures where knowledge exchange occurs.
- Older members teach younger members, and younger members share their experiences with older members.
- Intergenerational activities are deemed vital for a healthy society.
- Michelle Torres announced that Commissioner Stroup will participate in a panel discussion at the upcoming MDT conference. The panel includes Dr. Krystle Rowe and Liz Lopez Avila
- The presentation will showcase the county's initiatives over the past two years.
- It will focus on the intergenerational program developed post-COVID.
- The workshop aims to guide others in creating similar programs for their agencies.
- **The next meeting is scheduled for May 21, 2025, at 10:00 am.**

### **E. LEGISLATIVE COMMITTEE**

Meets 2<sup>nd</sup> Wednesday of the month; 1:00 pm; Commissioner Maricela Ferguson

- There were not enough commissioners present at the meeting to make a quorum. Vote to approve minutes was deferred until the June 11 meeting.
- The May meeting will be dark so that commissioners can attend annual APS MDT conference
- **The next meeting is scheduled for June 11, 2025, at 11:00 am.**

### **F. NUTRITION COMMITTEE**

2<sup>nd</sup> Wednesday of the month; 10:00 am; Commissioner Gwen Alber, Chair

- There were not enough commissioners present at the meeting to make a quorum. Vote to approve minutes was deferred until the June 11 meeting.
- The May meeting will be dark so that commissioners can attend annual APS MDT conference
- **The next meeting is scheduled for June 11, 2025, at 11:00 am.**



## **Aging and Adult Services - Public Guardian Senior Affairs Commission**

### **9. REGIONAL COUNCILS ON AGING (RCA) REPORTS (3 minutes each)**

#### **A. COLORADO RIVER RCA,**

VACANT; not meeting currently.

- Efforts are underway to identify contacts for Colorado River proceedings and gauge member interest.
- Collaboration with the Senior Information and Assistance team is ongoing to ensure equitable information distribution.
- RCA chair selection does not require a formal application process.
- Interested members can be nominated and recorded with meeting details.
- Michelle Torres provided specific regulations regarding the RCAs and the limitations that the commission, county and department have regarding these entities.

#### **B. EAST VALLEY RCA,**

Commissioner Maricela Ferguson: Meeting days and times vary.

- Commissioner Ferguson was excused from the meeting and did not provide a report.
- Elisha Manthis discussed Commissioner Ferguson's efforts regarding meetings for the East Valley region, including:
- Exploration of meeting locations within the large East Valley area to ensure demographic representation.
- Consideration of virtual, hybrid, or in-person formats for the meeting.
- Potential for varied meeting times and locations depending on member availability and location.

#### **C. MORONGO BASIN RCA**

Carla Jarvi; 4<sup>th</sup> Tuesday of the month, 12 pm, Yucca Valley Senior Center

- There was no report.



## **Aging and Adult Services - Public Guardian Senior Affairs Commission**

### **D. MOUNTAIN RCA**

Craig Swanson; 4<sup>th</sup> Wednesday of the month at 12:00 pm, Leisure Shores Senior Center, Crestline

- Information updates will be provided monthly regarding Mountain RCAs expansion.
- The expansion has reached Lake Arrowhead and Running Springs.
- A flowchart illustrating the Mountain RCA organization structure was presented.
- Commissioner Swanson announced that Karen Nowlin will attend SAC meetings as his delegate once per quarter.
- The adjustment allows for participation in committee meetings.
- This frees up time for community interaction in Running Springs.
- Will enable Commissioner Swanson to reach out to all mountain communities.
- Needs only send notification when Karen will be filling in.
- Michelle Torres provided insight and guidelines regarding delegates and voting and the ordinances for the number of members that compose the Senior Affairs Commission.

### **E. NORTH DESERT RCA**

Commissioner Ahmed A. Elhawary; not meeting currently.

- Communication attempts with Commissioner Ahmed have been unsuccessful despite multiple messages.
- The North Desert RCA meeting status is uncertain and requires verification.
- A potential visit to the RCA is being considered.

### **F. VICTOR VALLEY RCA**

VACANT; 2<sup>nd</sup> Tuesday of the month at 9:00 am, Victorville DAAS-PG

- No current report.

### **G. WEST VALLEY RCA**

Commissioner Gwen Alber; 1<sup>st</sup> Tuesday of the month at 9:00 am and the 2<sup>nd</sup> Tuesday of the month at 1:00 pm, Montclair Senior Center

- Commissioner Alber was excused from the meeting and unable to provide a report.

## **10. PUBLIC ANNOUNCEMENTS**

- The MDT conference will be held on Wednesday, May 2025. 2<sup>nd</sup> Wednesday standing committees will not meet on that date.



## **Aging and Adult Services - Public Guardian Senior Affairs Commission**

### **11. COMMISSIONER COMMENTS**

- Dr. Nattress reported that she had attended congregate meal site in Redlands, noticed that they were asking fifty cents per cup of coffee. Discussion ensued regarding donations versus contributions.
- Coffee is not considered a purchasable item within the nutritional meal program.
- The handling of coffee (donations, funding) is separate from the nutritional meal itself and its labeling requirements.
- Contributions towards the nutritional meal must be labeled as such; separate labeling for donations is acceptable.
- The discussion centers on the labeling of coffee contributions as 'donations' rather than 'contributions' to avoid implying they are part of the meal.
- Concerns are raised about coffee waste and the financial losses incurred from discarding unused coffee.
- Dr. Nattress asked Lisa Hayes to share her thoughts on the 'Blue Envelope' program
- Lisa expressed concerns that identification of individuals with disabilities can lead to their being targeted by members of the community.
- Stated that extensive training and safety measures are needed to implement such a program.

### **12. ITEMS FOR FUTURE AGENDAS**

- Michelle Torres informed the commissioners that a follow-up email is sent after each commission session.
- The email solicits ideas for future presenters from various networks.
- The process involves providing presenter information for follow-up and scheduling.

### **13. NEXT MEETING: WEDNESDAY, MAY 21, 2025, at 1:00 pm**

#### **PRESENTATION:**

#### **Health Insurance Counseling & Advocacy Program (HICAP): Program and Services Overview**

Mary Villa, HICAP Outreach & Education Coordinator

Health Insurance Counseling & Advocacy Program (HICAP)





## Aging and Adult Services - Public Guardian Senior Affairs Commission

Meeting Location, Public Comment Access & Virtual Live Stream:

### **East Valley Region** ([In-Person Meeting Location](#))

DAAS-PG San Bernardino – Administration  
784 E. Hospitality Lane, San Bernardino, CA 92415

### **West Valley Region** ([Public Comment Access\\*](#))

DAAS-PG Rancho Cucamonga  
9445 Fairway View Place, Ste 110, Rancho Cucamonga, CA 91730

### **Desert Region** ([Public Comment Access\\*](#))

DAAS-PG Victorville  
17270 Bear Valley Road, Ste 108, Victorville, CA 92395

### **Virtual Live Stream** ([No Public Comment Access](#))

To stream live meetings, join through your **internet browser**, use the **Microsoft Teams Application** or via **teleconference**.

**NOTICE:** Livestream/virtual access link will change to Microsoft Teams effective July 2024. Please see website, current agenda and/or email for updated access link.

As part of an ongoing commitment to improved public access, all meetings are live streamed; the San Bernardino County Senior Affairs Commission and the Department of Aging & Adult Services-Public Guardian provide this public service. Viewing meetings via the virtual access link does not allow viewers to make Public Comments or interact with the meeting in progress.

## 12. ADJOURNMENT

- Commissioner Nattress adjourned the meeting at 2:43 PM

Requests for reasonable accommodations should be made by contacting the DAAS-PG Senior Affairs Commission at [DAASSAC@hss.sbcounty.gov](mailto:DAASSAC@hss.sbcounty.gov), or at (909) 891-3917, at least 72 hours prior to the meeting. Written material for this meeting is available by request.

**THIS MEETING IS CONDUCTED PURSUANT TO THE RALPH M. BROWN ACT.**