



County of San Bernardino  
Department of Aging and Adult Services  
(DAAS)

# SCAM ALERT

## Scam: The Grandparent Scam

### Target: All Seniors

You may receive a telephone call from someone who says they are your grandchild or another family member. They may tell you they are in a foreign country and that they are in trouble. They may claim to be injured, sick, in jail or even that they were robbed and all their possessions were stolen. Then they may ask you for money. You must take precautions before providing any information or sending any monies to anyone.

Locally, our Police in the City of Ontario have received reports of these crimes. This has been happening nationally and in Canada for years. These criminals prey upon the good nature and sense of family responsibility that are characteristics of many of our Senior Citizens. **Don't be taken in by these scam artists!**

**Scam: Criminals are pretending to be a grandchild in trouble and attempting to have you send money!**

These tips are recommended by Law Enforcement and may help you avoid becoming a victim of a scam:

1. Ask the caller to tell you their full name.
2. Ask for a specific detail that only your grandchild would know.
3. Choose a code for your family members to use when they telephone you.
4. Do not send any money until you are certain it is your family through a third party.
5. Call another family member to verify information.
6. Do not give any of your personal information over the telephone.

**If you think you may be a victim of a scam, contact San Bernardino County Adult Protective Services (APS) at 877-565-2020, or your local police department.**