



# HICAP Partners for Success

**BRING RELIEF TO THOSE STRUGGLING  
TO UNDERSTAND MEDICARE.**

**BECOME A HICAP VOLUNTEER!**



The backbone and success of the Health Insurance Counseling and Advocacy Program (HICAP) is achieved through the responsible, energetic and

trained volunteer counselors who help Medicare health insurance recipients by providing one-on-one counseling and community education related to Medicare.

Our counselors are trained to understand Medicare insurance coverage options and how to maximize Medicare benefits while lowering costs. In addition, HICAP counselors help advocate for those that have been denied coverage for medically necessary health care services by their Medicare health plan.

As a prospective volunteer, you will participate in a state required 24 hour training as well as successfully complete a Counselor Training Final Exam and background check (LiveScan) report

**HICAP** is currently seeking volunteers for our upcoming training class.

If you are interested in learning more about this volunteer opportunity please contact

**Kimberly Morrow  
(909)256-8369 ext. 308  
Or e-mail at  
kmorrow@hicapsbc.org**

**INLAND EMPIRE HICAP  
HICAP**

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**Please call for more information about HICAP**

