



SCAM
ALERT

SOCIAL SECURITY IMPOSTER SCAMS

Scam predators continue to claim to be Social Security Administration (SSA) representatives in emails and phone calls where they try to trick you into providing personal information or money. These scam predators may even threaten you with arrest! Be extra vigilant of these criminal tactics!

SSA is conducting most business by phone due to the Coronavirus Disease 2019 (COVID-19) pandemic; however, if you owe money to SSA, they will mail you a letter explaining your rights, payment options and information about appeals.

SSA reminds the public that representatives will never:

- ▶ Threaten benefit suspension, arrest or legal action unless you pay a fee
- ▶ Tell you that your Social Security Number has been suspended
- ▶ Promise a benefit increase or other assistance in exchange for payment
- ▶ Require payment by gift card, cash, wire transfer or prepaid debit card
- ▶ Demand secrecy from you in handling a SSA-related problem
- ▶ Send official letters or reports containing personal information via email

Note: You may report scam predators to the Federal Trade Commission, Better Business Bureau, Adult Protective Services (APS), Office of the Inspector General and the Federal Bureau of Investigation Internet Crime Complaint Center.

If you think you may be a victim of a scam, contact
San Bernardino County APS at 1 (877) 565-2020
or your local police department.