



SCAM ALERT

Scam: Phony Service Calls Target: All Seniors

Imposters may fabricate stories regarding repairs to your home, services for your yard, deliveries of pretend goods, or create false identities in an effort to convince residents that they represent a reputable service provider, Law Enforcement or government agency. They may even threaten imposing fines as a form of intimidation.

Always request photographic identification of all persons requiring access to your home!

Officials are warning residents about recent scams in which individuals falsely represent themselves as city employees, mortgage company representatives and landscapers in order to gain access and later possibly burglarize homes.

In some situations, the scammer may be wearing what appears to be a uniform or official identification tag. Scammers have gained access claiming a need to check the water flow of the indoor faucets and to measure the back yard for fencing. After entering the home, the scam artists stole jewelry and other valuables before leaving the residence.

Scam Artists inventing service calls to get into your home!

Law Enforcement suggest these tips to reduce the chance of residential burglaries:

- ☀ Keep your doors and windows locked! This includes your garage and patio doors.
- ☀ Do not open your door to strangers. Speak to them only through the door.
- ☀ If someone at your door claims to be from an official agency, including the Law Enforcement, ask for name, badge or employee number and photographic identification.
- ☀ View identification through a peep hole, do not open the door before verifying who they are.
- ☀ Request the name and telephone number of the employer and call to verify the purpose of the visit if you suspect foul play.
- ☀ If you cannot verify the information, contact the police and report the incident.
- ☀ **Remember:** this is your home, visits can be rescheduled if you are not certain they are genuine.

**If you think you may be a victim of a scam, contact
San Bernardino County Adult Protective Services (APS) at
877-565-2020, or your local police department.**