



**County of San Bernardino  
Department of Aging and Adult Services  
(DAAS)**

# **SCAM ALERT**

**Scam: Immigrations Services Scam  
Target: All Seniors**

The United States Citizenship and Immigration Services (USCIS) has reported a new telephone scam targeting USCIS applicants and petitioners. Scam artists are using a technique called “Caller ID Spoofing” to display a misleading or inaccurate telephone number in a recipient’s Caller ID. The scam artist may pose as a USCIS official and request personal information such as Social Security number, passport number, or A-number. In addition, they may identify supposed issues in the recipient’s immigration records and ask for immediate payment to correct these records. This is a scam!

**Scam Artists posing as U.S. Citizenship and Immigration Services officials!**

The USCIS has the following recommendations to protect you from these criminals:

- ◆ Say “No, thank you!” and hang up immediately.
- ◆ Never give payment or personal information over the phone to anyone who claims to be a USCIS official or other official from the police or government.
- ◆ Protect your personal information.
- ◆ Never provide details about your immigration application over the phone or in a public area.
- ◆ Remember that the USCIS will never ask for any form of payment or any credit card information over the telephone.

**If you think you may be a victim of a scam, contact  
San Bernardino County Adult Protective Services (APS)  
at 877-565-2020, or your local police department.**