



County of San Bernardino
Department of Aging and Adult Services
(DAAS)

SCAM ALERT

Scam: eBay Second Chance Scam **Target: All Seniors**

Scam artists are e-mailing eBay customers offering a second chance to bid on an item that you did not win. These e-mails may be from criminals who will take your payment, but you will never receive your item. They may tell you the item you wanted is available again and ask you to wire, send, or transfer money directly to them. Do not answer these e-mails. Do not send any money. This is a scam!

Scam artists are pretending to be eBay merchants!

The State of California Department of Justice Office of the Attorney General offers suggestions to keep yourself safe from scams:

- Contact eBay merchants and pay for purchases **ONLY** through the official eBay website.
- Never wire money to a seller. Use eBay authorized payment methods, like PayPal.
- Do not send money to anyone who tries to sell you an item that you did not win.
- Do not buy items off-site. Always go through the standard eBay process.
- Report suspected fraud to eBay's customer support center.

If you think you may be a victim of a scam, contact San Bernardino County Adult Protective Services (APS) at 877-565-2020 or your local police department.