



**County of San Bernardino**  
**Department of Aging and Adult Services**  
**(DAAS)**

**Scam: \*72 Call Forwarding**

**Target: All Seniors**

Law enforcement officials and the California Public Utilities Commission are warning citizens about criminals posing as law enforcement officials who state that a loved one is in trouble. The caller may say that you have been listed as an emergency contact and that to get information about your loved one you must call a specific number. This number begins with \*72 . After you call the number, the criminal will be able to use your telephone number to charge three-way calls or collect calls.

***Criminals may attempt access to your telephone number to charge calls!***

***This act is a crime!***

***Do not be the next victim!***

Officials advise that you:

- ◆ Write down all information a caller gives you about a loved one and then hang up. Do not call the number they have provided you.
- ◆ Do not provide the caller with any personally identifiable information including your name, address, or any account numbers.
- ◆ Call a relative or friend you trust to check on your loved one.
- ◆ Call your telephone company and give them all the information about the call.

**If you think you may be a victim of a scam, contact San Bernardino County Adult Protective Services (APS) at 877-565-2020, or your local police department.**