



County of San Bernardino  
Department of Aging and Adult Services  
(DAAS)

# SCAM ALERT

## Scam: Phony Collection Calls

### Target: All Seniors

Officials report that individuals falsely representing collection agencies are targeting seniors through intimidating telephone calls. The callers will state that an unpaid bill is due and will attempt to gain your personal information such as your social security number, drivers license number or credit and bank account information. **Do not share your information!**

**Scam artists will try anything to learn your personal information!  
Keep your information safe!**

To protect yourself from this type of criminal activity:

- Never provide your personal information to a caller.
- Ask for written copies of any bills to be mailed to you.
- Request copies of original invoices for you to review.
- Obtain the callers name, address and telephone number for your records.
- Telephone the company the caller claims you owe a debt to and verify if the claim is legitimate, if so, make payment arrangements. Do not use a telephone number provided by the caller to verify the debt.

The District Attorney's office recommends that everyone should obtain a copy of their credit report each year. The Fair and Accurate Credit Transactions Act of 2003 protects your right to receive a free copy. To order yours, call the Annual Credit Report Request Service at 1-877-322-8228.

**If you think you may be a victim of a scam, contact  
San Bernardino County Adult Protective Services (APS) at  
877-565-2020, or your local police department.**