



County of San Bernardino
Department of Aging and Adult Services
(DAAS)

SCAM ALERT

Scam: Insurance Companies Claiming Coverage at a Lower Cost than Medicare

Target: Medicare Customers

Be cautious of insurance companies/agents trying to persuade you to change your Medicare coverage. These agents claim their company can provide coverage at a less expensive price than Medicare coverage, then cancel existing Medicare coverage, leaving seniors with unexpected and costly medical bills.

State officials say scores of seniors have become victims of unethical marketing ploys.

Scam artists prey on the senior population because they believe seniors are less likely to contact authorities.

Follow these tips to avoid costly changes in health coverage:

- **Do not** provide personal information to insurance agents unless you are certain you want to change your coverage.
- **Contact your Medicare representative** to determine how health care system changes may affect you.

If you think you may be a victim of a scam, contact San Bernardino County Adult Protective Services (APS) at 877-565-2020, or your local police department.