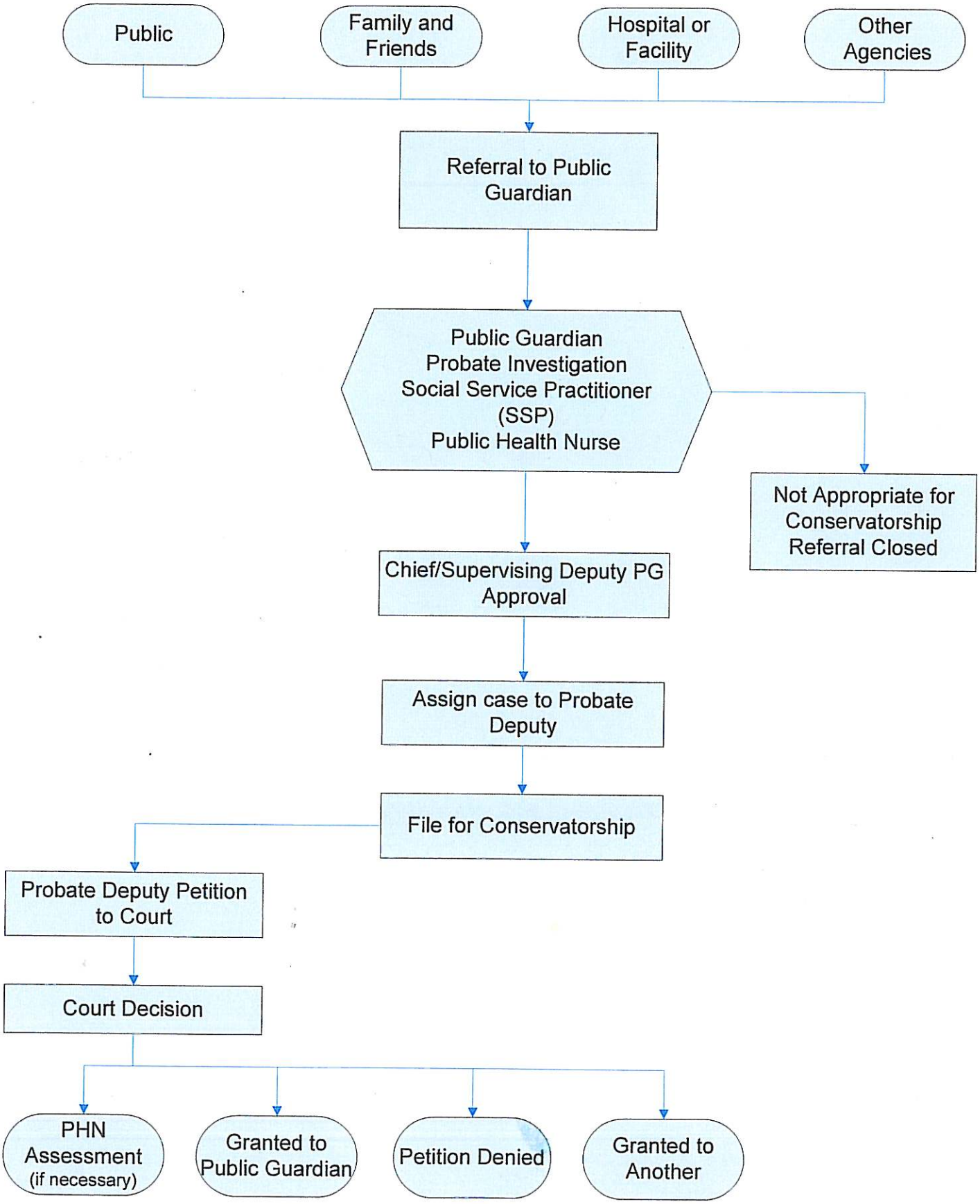PUBLIC GUARDIAN CONSERVATOR PROBATE REFERRAL PROCESS